

PAU-WA-LU MIDDLE SCHOOL

Communication Model

While you are part of the Pau-Wa-Lu Middle School community, you may find that you have a problem or concern about your child, a student, a staff member or the school as a whole. Problems or concerns first need to be discussed/handled with the person most directly involved. Communication needs to be open and two-way. If the situation cannot be resolved at that level, an administrator would become involved. However, it is important that the person with whom you have the problem has had the opportunity to address it.

When discussing issues or concerns, approaching others with respect and willingness to listen will help arrive at resolution more quickly and comfortably. Listed below are some ideas about how to have healthy, open communication.

Things to Try

1. Gathering Information
2. Asking Questions
3. Being Open to Others Ideas and Opinions
4. Checking Out Your Assumptions
5. State Your Feelings Without Judging Other Person
6. Looking For Ways You Can Help the Situation
7. Listening

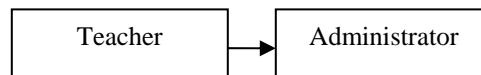
Things to Avoid

1. Criticizing
2. Blaming
3. Complaining
4. Nagging
5. Threatening
6. Punishing
7. Rewarding

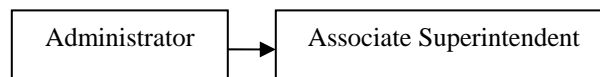
The chart and the examples that follow will help you decide where to start if you have a problem or concern. This is a general guideline. Every situation is different. Administrators are always available and willing to listen, but are not necessarily able to resolve concerns at any point in the process.

PARENT COMMUNICATION MODEL

Student-Teacher Concern →
(Example: Academic Progress)

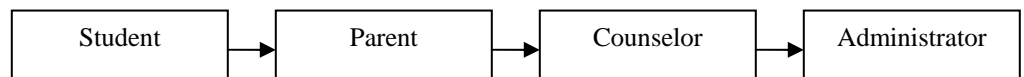


School Concern →
(Example: School Safety)

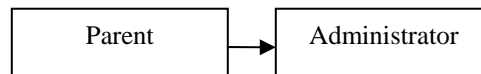


TEACHER COMMUNICATION MODEL

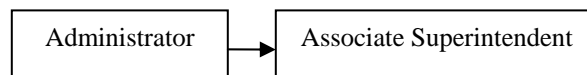
Student Concern →
(Example: Student Behavior)



Parent Concern →
(Example: Negative Communication)



School Concern →
(Example: Bullying)



Teacher Concern →
(Example: Personality Conflict)

